Course FACT SHEET



EST. 1884

SCPLHR: Scottish Certificate for Personal Licence Holders (Refresher)

Half-Day



Overview

This qualification is for those involved in the sale of alcohol in both on-sales and off-sales environments. They have been developed to make sure that licence holders comply with current alcohol legislation in Scotland. Learners will need a Refresher qualification based on the National Standards - Personal Licence Holders (Refresher) to support an application for demonstrating to a Licensing Board that they have completed their mandatory refresher training. This qualification is about showing that learners understand how the licensing process works in Scotland, how people employed within the licensed trade can work responsibly and the consequences if they don't.

Pre-Work

Prior to the commencement of the course, learners must have completed the pre-course book SCPLH Licensing Course Book. Delegates will be asked to leave the course if they have not completed the pre-course work or do not have the relevant ID.

ID Requirements

Please bring with you one of the following as proof of your identity:

- a valid passport (any nationality)
- a signed UK photocard driving licence
- a valid warrant card issued by HM forces, police
- any other photographic ID card, e.g. employee ID card, student ID card, travel card etc.

Exam

1 hour multiple-choice exam.

Target Audience

Managers and Section Managers.

Minimum Experience

Duty Management trained.

Validity Period

5 years. SCPLH full qualification to be retaken within 5 years of the SCPLH Refresher training.

We look forward to seeing you on the course. In the meantime, if you require any assistance, please contact **RetailComplianceTraining@marks-and-spencer.com** or call **0845 2260350**.